John Tyler

Identity & Access Management | Microsoft Entra ID | Active Directory | Cybersecurity
j.tyler.pro@gmail.com | linkedin.com/in/john-ty-tech | github.com/johninfra

PROFESSIONAL SUMMARY

CompTIA Security+ and A+ certified IT professional with 3 years of experience across identity administration, access control, Windows environments, and technical operations. Hands-on experience with Microsoft Entra ID and Active Directory identity lifecycle management, including user provisioning and deprovisioning, MFA support, security groups, RBAC, least privilege, access remediation, and authentication troubleshooting. Building deeper expertise in Microsoft cloud security, Azure administration, SIEM monitoring, and identity security.

CERTIFICATIONS & EDUCATION

CompTIA Security+ | CompTIA A+
California Institute of Applied Technology | A.S., Computer Information Systems | May 2026

PROFESSIONAL EXPERIENCE

IT Support Specialist | Oatridge Security Group | 2023 - 2026

- Administered Active Directory and Microsoft Entra ID identity lifecycle tasks, including user provisioning and deprovisioning, password/MFA support, security groups, and access remediation.
- Investigated authentication, account-access, VPN, and Windows incidents using Event Viewer, PowerShell, administrative consoles, and command-line tools; escalated infrastructure issues with clear diagnostic evidence.
- Supported 30+ Windows endpoints and Microsoft 365 users across headquarters and client sites, resolving identity, endpoint, application, VPN, printing, and network-connectivity issues.
- Managed ServiceNow incidents from intake through resolution, documenting findings, authorized actions, escalations, and user follow-up.

Security Operations & Access Control Specialist | VIP Access Management | 2021 - 2023

- Managed employee, contractor, and visitor identity and credential lifecycles, including verification, provisioning, access changes, and deactivation.
- Applied RBAC and least privilege, reviewed access logs, investigated access incidents, escalated high-risk findings, and maintained audit-ready records.

PROJECTS

Microsoft Entra ID IAM Fundamentals Lab | GitHub
Built a simulated Entra ID tenant with 10 users and 15 role-based security groups to demonstrate provisioning, RBAC, least privilege, and identity lifecycle management.

Splunk SIEM Security Monitoring Lab | GitHub
Analyzed 69,631 Windows Security and Sysmon events and built SPL searches and dashboards for failed authentication, brute-force activity, PowerShell execution, and suspicious processes.

SKILLS

Identity & Access Management: Microsoft Entra ID, Active Directory, IAM, RBAC, Least Privilege, Identity Lifecycle Management, User Provisioning/Deprovisioning, MFA, Security Groups, Access Reviews/Remediation
Security & Monitoring: Splunk, SPL, Windows Security Logs, Sysmon, Event Viewer, Security+, Authentication Investigation
Microsoft / Cloud Administration: Microsoft 365, Intune, PowerShell, Group Policy, Windows Server, Windows 10/11
Networking & Operations: TCP/IP, DNS, DHCP, VPN, ServiceNow